

## **Refresh of Appendix 1: Data Informing the Market Position Statement for Adult Social Care and Support in Torbay 2014+**

**Refresh produced in November 2014**

This is a refresh of the data in Appendix 1 of the document: A Market Position Statement for Adult Social Care and Support in Torbay 2014+ which was published in February 2014. The Appendix is refreshed with data for the year 2013/14 (1 April 2013 – 31 March 2014) where available, or later data in some cases. Some of the layout of information has been changed from the original document following feedback. Table numbers have changed where extra tables have been added in or removed.

In 2015 it will be decided which other service areas (e.g. Children's Services- see Appendix 2) should be included in an updated Market Position Statement document. Appendix 2 includes the Children's Sufficiency Plan and Commissioning Strategy.

### **Key to abbreviations/terms used**

<b>CQC</b>	Care Quality Commission
<b>TSDHCT</b>	Torbay and Southern Devon Health and Care NHS Trust
<b>Under 5</b>	This is used where figures relating to clients are 1-4, to protect identity
<b>Over 5 Over 10</b>	This is used in some cases where figures relate to clients to protect identity

## 1. Residential and nursing care homes

**Table 1: Number of Torbay Local Authority supported permanent admissions to residential and nursing care during the year, split by age**

Excludes admissions to group homes, full cost, Funded Nursing Care, Contingence Care and Continuing Care contracts

Includes clients transferring from temporary to permanent care during the year

Year of admission	Number of admissions- by age at admission				Total
	18- 64 years	65-74 years	75-84 years	85 years and over	
2010/11	49	17	62	125	253
2011/12	31	21	65	104	221
2012/13	25	24	64	142	255
2013/14	29	20	64	117	230

Source: TSDHCT,

**Table 2: The figures in the above table are shown as percentages in the table below**

Year of admission	% of admissions- by age at admission				Total
	18-64 years	65-74 years	75-84 years	85 years and over	
2010/11	19.4%	6.7%	24.5%	49.4%	100%
2011/12	14.0%	9.5%	29.4%	47.1%	100%
2012/13	9.8%	9.4%	25.1%	55.7%	100%
2013/14	12.6%	8.7%	27.8%	50.9%	100%

Source: TSDHCT

**Table 3a and 3b: Number of Torbay care homes split by their number of CQC registered beds**

Please note: The number of beds will in some cases be higher than actual availability if a care home has let double rooms to single occupants or has chosen to operate at a lower than registered number.

**Table 3a. As on 2 December 2013**

Care home type	Number of homes with 25 beds and under	Number of homes with 26-50 beds	Number of homes with 51 beds and over	Total
Residential care	59	27	0	<b>86</b>
Nursing care	3	11	3	<b>17</b>
<b>Total</b>	<b>62</b>	<b>38</b>	<b>3</b>	<b>103</b>

Source: TSDHCT

**Table 3b. As on 18 September 2014**

Care home type	Number of homes with 25 beds and under	Number of homes with 26-50 beds	Number of homes with 51 beds and over	Total
Residential care	58	27	0	85
Nursing care	3	11	3	17
<b>Total</b>	<b>61</b>	<b>38</b>	<b>3</b>	<b>102</b>

Source: TSDHCT

**Table 4a and 4b: Number of Torbay care homes, split by their CQC registered age ranges**

**Table 4a. As on 2 December 2013**

Care home type	Number of homes- by registered age range		Total
	18-64 years	65 years and over	
Residential care	29	57	<b>86</b>
Nursing care	2	15	<b>17</b>
<b>Total</b>	<b>31</b>	<b>72</b>	<b>103</b>

Source: TSDHCT

**Table 4b. As on 18 September 2014**

Care home type	Number of homes- by registered age range		Total
	18-64 years	65 years and over	
Residential care	30	55	<b>85</b>
Nursing care	2	15	<b>17</b>
<b>Total</b>	<b>32</b>	<b>70</b>	<b>102</b>

Source: TSDHCT

**Table 5: CQC registered care homes in England, as on 31 March of the year**

Figures for the year 2014 have not been released at time of writing

Year	2012		2013	
	Number	% split	Number	% split
Residential care	13,134	74%	12,848	73%
Nursing care	4,672	26%	4,664	27%
<b>Total</b>	<b>17,806</b>		<b>17,512</b>	

Source: The state of health care and adult social care in England 2012/13, CQC, November 2013

**Table 6: CQC registered care homes in Torbay, as on 31 March of the year**

Year	2012		2013		2014	
	Number	% split	Number	% split	Number	% split
Residential care	92	84%	88	83%	86	83%
Nursing care	18	16%	18	17%	18	17%
<b>Total</b>	<b>110</b>		<b>106</b>		<b>104</b>	

Source: TSDHCT

**Table 7: CQC registered care beds in England, as on 31 March of the year**

Figures for the year 2014 have not been released at time of writing

Year	2012		2013	
	Number	% split	Number	% split
Residential care	247,824	53%	244,232	53%
Nursing care	215,463	47%	218,678	47%
<b>Total</b>	<b>463,287</b>		<b>462,910</b>	

Source: The state of health care and adult social care in England 2012/13, CQC, November 2013

**Table 8: CQC registered care beds in Torbay, as on 31 March of the year**

Year	2012		2013		2014	
	Number	% split	Number	% split	Number	% split
Residential care	1,915	76%	1,835	74%	1,848	74%
Nursing care	608	24%	652	26%	658	26%
<b>Total</b>	<b>2,523</b>		<b>2,487</b>		<b>2,506</b>	

Source: TSDHCT

### 1.1. Residential care homes

**Table 9: Number of residents supported by Torbay Local Authority in residential care placements as on 31 March of the year, split by primary client type and age group**

Includes temporary and permanent placements

Excludes fully self-funded, Health funded

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Age unknown	Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years		
2011	16	296	62	192	119	29	Under 5	0	Over 10	739
2012	11	273	63	173	110	27	Under 5	0	Over 10	679
2013	12	234	59	219	101	30	Under 5	0	Over 10	674
2014	10	239	58	213	95	31	Under 5	0	Over 10	663

Source: Adult Social Care Combined Activity Return, TSDHCT

## 1.2. Nursing care homes

**Table 10: Number of residents supported by Torbay Local Authority in nursing care placements as on 31 March of the year, by primary client type and age group**

Includes temporary and permanent placements  
Excludes fully self-funded, Health funded

There were errors in the table published in the original Appendix 1 of the Market Position Statement- within the 2011 and 2013 rows although the totals remain the same. These are rectified in the table below.

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Age unknown	Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years		
2011	11	70	0	8	0	0	0	0	Under 5	90
2012	8	62	0	7	0	0	0	0	Under 5	79
2013	7	53	Under 5	15	0	0	0	0	Under 5	78
2014	6	41	Under 5	23	0	0	0	0	Under 5	74

Source: Adult Social Care Combined Activity Return, TSDHCT

## 2. Independent hospitals

Please note: This section was known as 'Private hospitals' in the Market Position Statement document and original Appendix 1.

**Table 11: Number of inpatients (adults) in independent hospitals in Torbay**

On 13 August 2013 there were 3 independent hospitals, reducing to 2 independent hospitals by 19 September 2014.

Time period	Current number of inpatients	Number of those funded by South Devon and Torbay Clinical Commissioning Group	Number of bed spaces
As on 13 August 2013	21	17	32
As on 19 September 2014	17	8	27

Source: South Devon and Torbay Clinical Commissioning Group

There were 2 independent hospitals remaining in September 2014. One takes adults aged under 65 with mental health problems including those detained under the Mental Health Act. Another independent hospital took women with mental health and/or learning difficulties but since September 2014 has changed usage. Other

independent hospital provision has also changed usage in the last year. This has left a gap in service provision for adults, particularly women, with mental health and/or learning disabilities, particularly those with more complex needs.

### 3. Housing

**Table 12: Tenure of housing in Torbay compared to England**

EHCS- English House Condition Survey

Tenure	Dwellings 2011	Percent 2011	Torbay 2009	Torbay 2008	Torbay 2006	EHCS 2008
Owner occupied	44,870	70.1%	71.8%	71.8%	72.0%	68%
Privately Rented	13,950	21.8%	19.6%	19.4%	19.7%	14%
Housing Association (RSL)	5,160	8.1%	8.6%	8.8%	8.3%	8%
Local Authority*	0	0.0%	0.0%	0.0%	0.0%	10%
<b>Total</b>	<b>63,980</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

*Source: Torbay Private Sector House Condition Survey 2006/2008/2009/2011*

*\* Local authority figures are shown here for comparative purposes. Torbay's Council housing stock has been transferred and therefore forms part of the RSL figures.*

**Table 13: Number of Torbay households living in temporary accommodation as on 31 March of the year**

Year	Number of households
2008	183
2009	164
2010	107
2011	43
2012	43
2013	36
2014	57

Source: Housing Options Team, Torbay Council

**Table 14: Number of applicants accepted as homeless by Torbay Council during the year**

Year	Number of applicants
2007/08	109
2008/09	106
2009/10	109
2010/11	58
2011/12	57
2012/13	75
2013/14	56

Source: Housing Options Team, Torbay Council

**Table 15: Number of housing advice enquiries made to Torbay Council during the year**

No later information is available as recording systems have changed

Year	Number of enquiries
2009/10	12,018
2010/11	16,013
2011/12	19,694
2012/13	19,721
2013/14 (Quarter 1)	7,225

Source: Housing Options Team, Torbay Council

**Table 16: Number of detailed homeless prevention cases started by Housing Options Team, Torbay Council, during the year**

Detailed prevention work is started with a client if there is additional work that can be carried out to prevent homelessness after the initial interview with Housing Options Team and if the case is not immediately progressed onto becoming a homeless application.

Year	Number of cases
2009/10	370
2010/11	557
2011/12	511
2012/13	612
2013/14	702

Source: Housing Options Team, Torbay Council



**Table 17: Number of families placed in emergency temporary accommodation by Torbay Council during the year**

The figures below show a significant increase. This could be due to varied factors such as: the reduction in prevention and early intervention services across statutory and non statutory services due to budget reductions, recession and welfare reforms impacting on vulnerable people. Homelessness/housing issues have been slowly increasing across the country.

This information is no longer recorded

Year	Number of families
2011/12	106
2012/13	124
2013/14 (April – December 2013)	270

Source: Housing Options Team, Torbay Council

**Table 18: Number and % of homeless applications and acceptances by Torbay Council during the year**

Year	Number of applications	Number of acceptances	% of acceptances
2012/13	382	75	19.6%
2013/14	490	56	11%

Source: Housing Options Team, Torbay Council

**Table 19: Number of Torbay households on the Devon Home Choice waiting list for social housing, who stated a wish to live in Torbay**

This includes households identified as residing in Torbay, with a housing need (placed in band A- Emergency housing need, B- High housing need, C- Medium housing need, or D- Low housing need) who stated a wish to live in Torbay.

Please note: In the Market Position Statement document and original Appendix 1, the figure shown for 6 November 2013 is much higher than the figure below, at 3107 households. This is because it also included households who resided outside of Torbay who wished to live in Torbay, and included households in Band E- No housing need. The register has now been changed to no longer include households with no housing need.

Time period	Number of households
As on 6 November 2013	1,345
As on 10 September 2014	1,445

Source: Torbay Council

**Table 20: Low cost housing in Torbay- completed by private registered providers (PRPs) of social housing, as on 31 March of the year**

PRPs of social housing are registered with the Social Housing Regulator excluding Local Authority registered providers. Accommodation can be both owned and managed by a PRP so the figures in each column cannot be summed.

\*Owned/ managed by PRPs

Year	General needs- Self contained- Owned* low cost rental accommodation	General needs- Bed space (non self contained)- Owned* low cost rental accommodation	General needs- Self contained- Managed* low cost rental accommodation	General needs- Bed space (non self contained)- Managed* low cost rental accommodation	Housing for older people- Owned* low cost rental accommodation (units/ bed spaces)	Housing for older people- Managed* low cost rental accommodation (units/ bed spaces)
2013	3,931	73	3,934	0	884	735
2014	4,018	73	4,018	73	989	840

Source: Homes and Communities Agency statistical returns for 2013 and 2014. For the full returns visit: <https://nroshplus.homesandcommunities.co.uk>

#### 4. Personal and non personal care

**Table 21: Number of Torbay adults receiving home care (personal and non personal care) during the year, split by primary client type and age**

Excludes fully self-funded, Health funded, services deemed to mainly benefit carer

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	184	829	27	108	82	19	34	66	1,349
2011/12	167	845	10	121	99	24	34	40	1,340
2012/13	160	792	11	169	107	22	44	39	1,344
2013/14	148	753	12	166	111	23	53	47	1,313

Source: Referrals, Assessments and Packages of Care Return, TSDHCT

## 5. Social care re-enablement

**Table 22: Number of referrals (people aged 18+) to re-enablement (Intensive Home Support Service) service in Torbay during the year**

This service started in 2012/13

Year	Number of referrals
2012/13	6,600
2013/14	6,396

Source: TSDHCT

## 6. Equipment and adaptations

**Table 23: Number of Torbay adults receiving equipment and adaptations during the year, split by primary client type and age**

Excludes fully self-funded, Health funded, services deemed to mainly benefit carer

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	553	2,224	21	149	35	13	62	209	3,266
2011/12	532	2,240	19	168	43	8	41	95	3,146
2012/13	572	2,109	16	207	49	14	49	93	3,109
2013/14	528	2,181	22	206	69	13	44	95	3,158

Source: Referrals, Assessments and Packages of Care Return, TSDHCT

## 7. Disabled Facilities Grants

**Table 24: Number of referrals (for all ages) for Disabled Facilities Grants in Torbay during the year, split by tenure of the client**

Year	Owner Occupier	Private Tenant	Housing Association Tenant	Total
2010/11	75	7	35	117
2011/12	76	18	35	129
2012/13	71	21	42	134
2013/14	61	23	43	127

Source: Torbay Council

**Table 25: Cancellation of Disabled Facilities Grant applications in Torbay (for all ages) during the year, split by the tenure of the client**

High numbers of cancellations in 2013/14 are probably due to ‘housekeeping’ as there was a change in contract from 1 April 2014

Year	Owner Occupier	Private Tenant	Housing Association Tenant	Total
2010/11	20	Under 5	Over 5	27
2011/12	17	Over 5	Under 5	28
2012/13	20	9	6	35
2013/14	31	12	12	55

Source: Torbay Council

**Table 26: Completed works (for all ages) using Disabled Facilities Grants in Torbay during the year**

Works signed off and paid for during the year. Some clients may have had more than one element of work carried out e.g. bathroom and stair lift, so will appear more than once in this table. The referral date could well be in a different year.

Year	Stair lift	Access (ramps, widen doorways etc)	Bathroom	Other (Hoist, Extensions, Kitchen)	Total
2010/11	23	21	93	5	142
2011/12	26	12	70	5	113
2012/13	23	8	71	7	109
2013/14	21	15	67	Under 5	106

Source: Torbay Council

## 8. Employment support

**Table 27: Number in Torbay using a supported employment service which supports people with poor mental health**

There are 3 services which provide employment support in Torbay. The table below shows figures for 1 of these services which works to support people with mental health needs.

Numbers have increased significantly. This could be due to increased marketing and a shop front provision in Torquay.

Year	Number supported in the year	Number entering the service
2012/13	77	37
2013/14	113	72

Source: Supported employment service

## 9. Rapid response

**Table 28: Number of visits in Torbay (to people aged 18+) by the Crisis Response Team during the year**

Year	Number of clients
2010/11	4,384
2011/12	4,244
2012/13	5,334
2013/14	4,794

Source: TSDHCT

## 10. Day activities

**Table 29: Number of Torbay adults receiving day care in during the year**

Excludes fully self-funded, Health funded, services deemed to mainly benefit carer

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	29	182	Under 5	60	159	15	Over 5	14	472
2011/12	26	153	Under 5	49	154	7	5	Over 10	409
2012/13	13	115	Under 5	66	147	7	11	Over 5	369
2013/14	12	85	0	45	133	6	6	5	292

Source: Referrals, Assessments and Packages of Care Return, TSDHCT

## 11. Meals services

**Table 30: Number of Torbay adults receiving meals during the year**

Excludes fully self-funded, Health funded, services deemed to mainly benefit carer

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	19	234	Under 5	29	Under 5	Under 5	10	20	315
2011/12	11	190	Under 5	33	Under 5	0	6	9	253
2012/13	13	120	Under 5	38	Under 5	0	Under 5	Under 5	181
2013/14	5	71	Under 5	28	Under 5	0	Under 5	5	114

Source: Referrals, Assessments and Packages of Care Return, TSDHCT

## 12. Night sitting

**Table 31: Number of Torbay clients (people aged 18+) receiving night sitting domiciliary care services during the year**

Excludes fully self-funded, Health funded

Year	Number of clients
2010/11	12
2011/12	23
2012/13	32
2013/14	47

Source: Referrals, Assessments and Packages of Care Return, TSDHCT

## 13. Respite services

**Table 32: Number of Torbay clients (people aged 18+) receiving respite services during the year**

Please note: Figures for all years have been updated since the Market Position Statement and original Appendix 1 was published.

Excludes fully self-funded, Health funded

Year	Number of clients
2010/11	592
2011/12	582
2012/13	591
2013/14	598

Source: Referrals, Assessments and Packages of Care Return, TSDHCT

## 14. Personal assistants

A voluntary sector organisation helps people with employing and managing the payroll of a personal assistant/carer to provide support to live independently.

**Table 33: Number of Torbay adults supported to employ a personal assistant/carer**

Time period	Number of clients
As on 19 August 2013	166
As on 12 September 2014	173

Source: Voluntary sector organisation

## 15. Intermediate care

**Table 34: Number of referrals- (people aged 18+) both urgent and non-urgent- to intermediate care service in the Torbay locality during the year**

Year	Number of referrals
2010/11	3,074
2011/12	2,486
2012/13	2,294
2013/14	2,022

Source: TSDHCT

## 16. Community nursing

**Table 35: Number of visits (to people aged 18+) by community nurse staff in the Torbay locality during the year**

The proportion of visits to care homes is approximate because the first column showing visits to care homes excludes community matrons whereas the second column showing overall number of visits includes matrons.

Year	Number of community nursing (excluding matron) visits to care homes in Torbay	Overall number of community nursing visits in the Torbay locality (Community Matrons, Community Nurses, Specialist Nurses, Assistant Practitioner and Support Workers for Intermediate Care (SWIC))	Approximate proportion of community nursing visits to care homes in Torbay
2010/11	25,042	105,644	23.7%
2011/12	24,615	109,976	22.4%
2012/13	22,662	105,039	21.6%
2013/14	23,088	109,089	21.2%

Source: TSDHCT

## 17. Support services (previously known as Supporting People services)

**Table 36: Number of people aged 16+ entering a short term support service (previously known as Supporting People services) in Torbay during the year, split by service type**

Services are funded by Torbay Council. Clients use these services for between approximately 13 weeks and 2 years. Numbers entering services reduced in 2013/14 as some services closed in May 2014 due to Council budget decisions in response to central Government funding reductions.

Year	Services for children, families, young people, and domestic abuse	Services for older people	Services for single homeless, substance misuse, (ex) offenders, learning disability, mental health, and other needs	Total
2010/11	221	79	708	1,008
2011/12	317	112	593	1,022
2012/13	457	79	708	1,244
2013/14	453	56	608	1,117

Source: Torbay Partnership Commissioning Team and Centre for Housing Research, St Andrews University

Longer term services are also funded by Torbay Council that are often a permanent home for residents. As on 3 October 2014, 109 units of long term supported accommodation were funded- 84 of these were rented extra care accommodation where support and care are provided to help people live independently (the figure excludes shared ownership properties). Elements of the support worker/ alarm support in sheltered housing for older people have been funded in the past- as of March 2014 all Torbay Council funding for this type of service was withdrawn.

## 18. Advocacy services

**Table 37: Referral of Torbay residents (people aged 18+ and a very small number of 16-17 year olds) to advocacy services during the year.**

Year	Number of referrals
2010/11	196
2011/12	287
2012/13	318
2013/14	331

Source: Advocacy service providers



## 19. Community based short breaks

**Table 38: Number of Torbay adults receiving short term residential care (not respite) during the year**

Excludes fully self-funded, Health funded, services deemed to mainly benefit carer

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	30	99	10	57	12	Under 5	Over 10	13	239
2011/12	16	124	0	27	Under 5	0	7	Under 5	180
2012/13	7	105	Under 5	56	Under 5	Under 5	13	5	191
2013/14	11	134	Under 5	55	6	Under 5	Over 10	9	231

Source: Referrals, Assessments and Packages of Care Return, TSDHCT